

STANDARD OPERATING PROCEDURES

CHAMBERS 1.10 – DESSERT SUGGESTION



PURPOSE...	1.10 Dessert suggestion
WHEN TO...	After the main course is cleared and the table was crumbed down

TASK	THIS IS HOW WE DO IT...
Dessert offering	<ul style="list-style-type: none"> ➤ Approach table bringing a dessert menu for each guest ➤ If guest selects a dessert, waiter will offer coffee / tea straight away and asks if the hot beverages can be served with or after the dessert. ➤ Would you like to have any coffee or tea with your dessert?

RESULT...	Complete dining experience for guests
STANDARDS...	Second up selling is attempted at the end of the meal

Prepared By :	Acknowledge by:	Approve By:
.....
Assistant Outlet Manager	Director Of Food & Beverage	Hotel Manager / Director Of Operation