STANDARD OPERATING PROCEDURES CHAMBERS 2.5 – UNDERSTAND THE SERVICE OF Hilton



PURPOSE	2.5 How to Polish Glassware
WHEN TO	After Wash

TASK	➤ This is how we do it
Polish Glassware	Mise-en-place: Hot water in bucket, glassware, clean wiping cloth
	After wash, carry the rack of glassware to your clean work station.
	Dip each glass in the bucket of hot water, allowing steam to saturate the inside of the body of the glass
	Using one end of your wiping cloth to cover and hold the BODY of the glass in one hand, and the other end of the wiping cloth to wipe the inside of the glass, in twisting motion.
	Do NOT hold the glass by the base or stem, as the fragile stem could break easily.
	Proceed to the outside of the glass, followed by the stem and the base.
	Hold glassware against a bright light to check for stain. Repeat process if necessary.
	Once polished, place your glassware on a clean serving tray, to be transferred to respective storage.

RESULT	
STANDARDS	 Hot water must be used to polish any glassware Ensure your wiping cloth is dry, clean and free of starch. Always cover, hold and polish the glassware with a wiping cloth, your hand should never be in contact with the glassware at any point Glassware should be well-polished, with no visible stain, grease or fingerprint.

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Outlet Manager	Director Of Food & Beverage	Hotel Manager / Director Of
		Operation